

Auto Sector

Case Study

Business Challenge

The Client is a \$ 2.6 billion corporate giant and one of the largest and respected companies in India. They are a leader in the automobile sector and innovation is their key to success. The Client has a complex IT infrastructure connecting all their locations spread across the country. Their fast paced growth was accompanied with a growing concern over protecting the organizations innovations.

Information Security became paramount for the simple reason that there remained a lot of critical data resident in the business environment: in the minds of people, processes and in the technology. This data intrinsic to the development/success of a project needs to be protected from getting pilfered or hacked by various sources. Hence, the Client decided to streamline organization wide communication processes.

Integrated Solution

Mahindra Special Services Group (MSSG) emphasized the strategic significance of an organization-wide InfoSec roll out through a **Dipstick Audit**. MSSG developed a robust InfoSec framework that covered the entire organization right from the workers at the plants to the top management as well as the third party service providers.

The roll out was executed over **three phases** viz. **Technology & Baseline Hardening, rewriting of Policies & Procedures and Change Management training**. The comprehensive task was carried out with regular periodic audits to measure progress and provided **course corrections** at various stages of the implementation. MSSG prepared a Risk Assessment Document that described all the risks, their mitigation options, costs and the residual risk for the perusal of the top management.

Benefits to the Client

◆ Maintain Competitive Advantage

We de-risked their processes & operations and also quantified and addressed the risk associated with third party access so that they maintain their leading edge.

◆ Ensure Compliance

This initiative ultimately culminated in the Client being certified with BS 7799, a British standard on the best practices in information security. **Of the 169 companies that have got the BS7799 certification in India, the client is by far the largest mandate from the manufacturing perspective purely in terms of scope and scale of the project.**

◆ Positive Assurance

We created a management framework that makes InfoSec part of the Key Result Areas (KRA) of the employees. Our InfoSec Implementation Methodology established risk management systems that reinforce and support accountability, making it a sustainable initiative in the long term.



Client Speak

"We have always believed that the true assets of our company are not what lie in our inventory today - but what will be in our inventory tomorrow. Towards that end, it was important for us to embark on an initiative that would protect our innovation & shareholders value. While there were many ways to do this, we also realized that a certification must be a by- product and not a goal."

- Vice-Chairman & Managing Director

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